

Verify eligibility

You have two quick and easy options. Here's how to find what you're looking for without ever waiting on hold:

Go online

- 1 Log in to the provider portal
- 2 Enter the information in the appropriate fields
- 3 Review the eligibility information in the pop-up window

To ensure you have all the relevant information – including waiting periods – click the link to access the full benefits eligibility report.

Receive a fax report

- 1 Call (888) 400-9304
- 2 Follow the automated prompts to provide patient information
- 3 We'll fax you the Member Benefit Summary which outlines eligibility

Whichever way you choose to locate benefits eligibility information, be sure to select the correct location and provider, as these can impact eligibility. For DHMO, verify eligibility by checking your monthly eligibility roster.

Once you've determined eligibility, you can create a pre-claim estimate* to see if there are any limitations on the plan.

Spend less time looking for information and more time helping your patients.

Need more help? Call us at 888-400-9304.

*Pre-claim estimates are not final costs and can change.